







## The University of Queensland's Customs House is one of Brisbane's premier restaurant, events and heritage destinations.

With its elegant grandeur and a team of dedicated professionals, you can be assured that your wedding reception at Customs House will be a truly memorable occasion.

Professional Event Coordinators will assist you to plan your special event and will ensure that everything runs smoothly on the day.

Quality food and wine and exceptional service will ensure that your guests have an unforgettable experience.

Panoramic views of the river and the Story Bridge from the balconies provide a stunning backdrop to your wedding reception as well as breathtaking photographs to cherish for a lifetime.

Whether it is a formal wedding reception in The Long Room or a more intimate occasion in the River Room or Restaurant, our staff will be delighted to work with you to make sure your special celebration is everything you wished for and more.



Customs House was built between 1886 and 1889. The building was beautifully restored to its original splendour by the University of Queensland and reopened in 1994.

Customs House is owned and operated by The University of Queensland as a premier downtown restaurant, event and heritage facility. As a Customs House guest, your every sense will be stimulated by a presence of the past and you will enjoy this magnificent building's origins.



WINNER 2017, 2016, 2014 & 2013  
RESTAURANT & CATERING AWARDS FOR  
EXCELLENCE



WINNER 2021, 2020, 2017  
SEQ "CATERER OF THE YEAR"



WINNER 2021 SEQ "FUNCTION CATERER"  
WINNER 2023 QLD "EVENTS CATERER"



WINNER 2023 NATIONAL "RESTAURANT  
CATERER"



## The Long Room Wedding Receptions



The sheer magnificence of The Long Room with its cathedral ceiling and sculptured pillars is simply stunning for a wedding reception. Your special celebration commences as you step onto the long red carpet welcoming you to Customs House.

The wedding party has the luxury of a private lounge room featuring a crystal chandelier and access to a balcony overlooking the river to enjoy pre-reception drinks and canapés while their guests mingle on the Riverside Terrace.

The Long Room is suitable for wedding receptions from 70 persons up to 200 persons.

After guests are seated in the Long Room, the wedding party makes a grand entrance to join the guests and the formal part of the wedding celebration commences. There is a grand piano located in the room that can be used for background music.

## The River Room & Restaurant Wedding Reception



The River Room located on the River Level of Customs House was once part of the Queen's warehouse. This area has been transformed into a modern and contemporary reception room that flows onto the terrace with views of the Story Bridge.

The River Room is suitable for wedding receptions from 50 persons up to 120 persons.

Customs House Restaurant is suitable for wedding receptions from 30 persons up to 50 persons.

Customs House Restaurant is available for wedding receptions on a Sunday evening. Customs House Restaurant provides two spaces with an outside terrace overlooking the river and inside dining in heritage surroundings.



## Wedding Ceremonies

Wedding ceremonies may be held outside on the Riverside Terrace for couples holding their wedding reception in the River Room or Long Room at Customs House.

### ELEGANCE WEDDING CEREMONIES

This includes the following:

- Clothed registry table set with two chairs
- Chairs set for 24 guests
- White or Gold Tiffany Chairs
- White runner for the centre aisle
- Speakers and radio microphone

A fee of \$2,500 is applicable.

Please ask your Wedding Coordinator for more information about our ceremony times.

### DELUXE WEDDING CEREMONIES

Our stylists will create your dream ceremony:

- Choice of Chanel, Tiffany or Ghost Chairs
- White runner or Red carpet for the centre aisle
- Ceremony Stage
- Floral Creations
- Speaker and radio microphone

Price on application.

### SUNDAY CEREMONIES

If you choose to book a wedding reception in the Long Room or River Room on a Sunday we will be happy to include a complimentary wedding ceremony package (valued at \$2,500). Minimum spends apply.

A total of one hour for the ceremony which includes the arrival of family and friends, wedding ceremony and the time for your guests to pass on their congratulations.

Your wedding reception package will commence immediately at the completion of the one hour allocated time with pre-reception drinks and canapés.

In case of rain your ceremony will be relocated to your reception room.

We recommend that you consider having two ushers (friends or family members) to assist with the arrival of guests.

Background music in the form of string music or similar entertainment would be ideal for the Riverside Terrace.



## Wedding Ceremony Information

Couples who have an onsite ceremony and select the River Room for their reception will be required to keep numbers within 50 guests or less, and couples who select the Long Room for their reception will be required to keep numbers within 80 guests or less.

This ensures that there is sufficient space in your reception room should your ceremony be relocated due to inclement weather.

Please ensure to consider your guest numbers when planning your onsite ceremony details.

### WET WEATHER CEREMONY BOOKING

Couples who wish to book a Long Room reception may also book the River Room as a dedicated wet weather ceremony space. Your Wedding Coordinator can check availability at the time of booking.

Please consider your styling and consult with your wedding suppliers as certain elements cannot be moved once set.

To secure the River Room as a wet weather ceremony plan (followed by pre-reception drinks and canapes in the same space) an additional fee of \$2,000 is applicable. A maximum of 150 guests is permitted with this option.

The minimum spend for your Long Room reception will increase (please refer to our Terms & Conditions for minimum spends).

In the case of a complimentary Sunday ceremony, the \$2,000 wet weather ceremony booking fee will still apply.





## Cocktail Reception

Cocktail Reception  
Package is \$205 per  
guest

*(Minimum spends apply)*

### DESIGN YOUR OWN COCKTAIL MENU FROM THE CANAPÉ SELECTION PROVIDED...

Eight canapés

Two substantial canapés

Two hot fork dishes

Cheese station

Coffee and tea served with chocolates  
buffet style

Your Wedding Cake served on platters

### FIVE HOUR CUSTOMS HOUSE BEVERAGE PACKAGE:-

Até Sparkling Brut

Até Pinot Grigio

Até Cabernet Sauvignon

Great Northern Original, Asahi Soukai 3.5,  
Cascade Premium Light and Somersby  
Apple Cider

Soft Drinks, Mineral Water and  
Orange Juice

### INCLUSIONS

- Long red carpet at the Queen Street entrance (weather permitting)
- Scattered dry bars and stools
- Three occasional tables with four chairs per table
- Tea lights on each cocktail table
- Skirted cake table with silver cake stand and knife
- Skirted gift table

- Lectern and microphone
- Dance floor
- Five hours room hire prior to midnight

Should you wish to upgrade  
your beverage package -

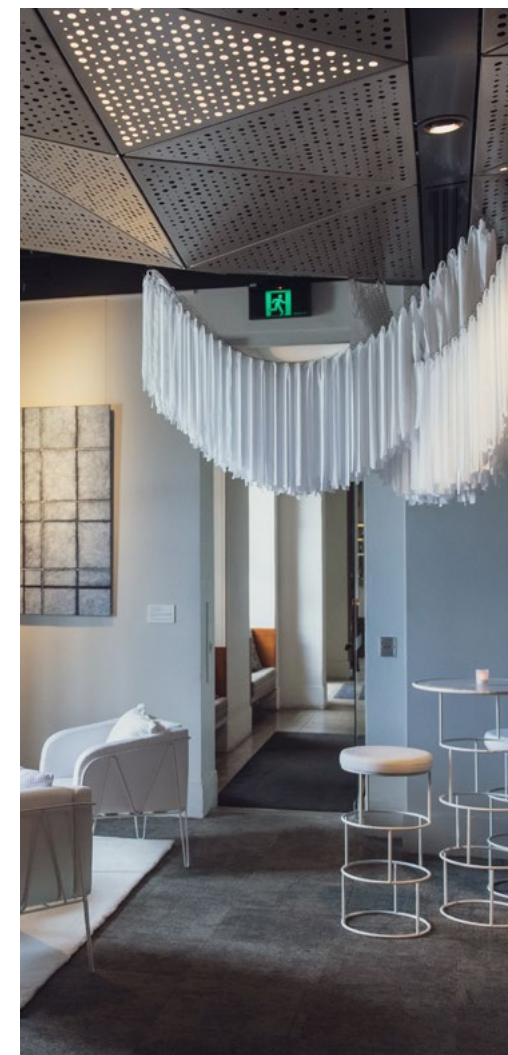
**ADD \$10 PP** for the **PREMIUM**

**ADD \$20 PP** for the **DELUXE**

**ADD \$50 PP** for the **PRESTIGE**

**ADD \$25 PP** for an **ESPRESSO  
MARTINI BAR (PER HOUR, MINIMUM  
2 HOURS)**

*Prices are inclusive of GST*





## Reception Dinner

Reception Package  
is \$210 per guest

*(Minimum spends apply)*

### DESIGN YOUR OWN MENU FROM THE SELECTIONS PROVIDED...

Pre-reception drinks served with  
two canapés

Two course dinner (set menu)

Your wedding cake served as dessert with  
berry coulis and cream

Coffee and tea served with chocolates

### FIVE HOUR CUSTOMS HOUSE BEVERAGE PACKAGE:-

Até Sparkling Brut

Até Pinot Grigio

Até Cabernet Sauvignon

Great Northern Original, Asahi Soukai 3.5,  
Cascade Premium Light and Somersby  
Apple Cider

Soft Drinks, Mineral Water and  
Orange Juice

### INCLUSIONS

- Long red carpet at the Queen Street entrance (weather permitting)
- Room hire for 5 hours commencing with pre-reception drinks and canapés for guests on the Riverside Terrace (weather permitting) followed by the reception dinner
- Skirted head table, cake table and gift table
- Silver candlesticks for the head table
- Silver cake stand and knife

- Lectern and microphone
- Dance floor
- Tea lights for each guest table
- Two personalised menus per guest table
- A senior waiter dedicated to the head table

Should you wish to upgrade  
your beverage package -

**ADD \$10 PP** for the **PREMIUM**

**ADD \$20 PP** for the **DELUXE**

**ADD \$50 PP** for the **PRESTIGE**

Alternate placing attracts a  
surcharge of **\$4 PP** per course

**ADD \$20 PP** for a **DESSERT BUFFET**  
or **CHEESE STATION**

**ADD \$10 PP** for **TIFFANY CHAIRS**

*Prices are inclusive of GST*



## Elegance Reception

Elegance Reception  
Package is \$240 per  
guest

*(Minimum spends apply)*

### DESIGN YOUR OWN MENU FROM THE SELECTIONS PROVIDED...

Pre-reception drinks served with  
two canapés

Three course dinner (set menu)

Coffee and tea served with chocolates

### FIVE HOUR CUSTOMS HOUSE BEVERAGE PACKAGE:-

Até Sparkling Brut

Até Pinot Grigio

Até Cabernet Sauvignon

Great Northern Original, Asahi Soukai 3.5,  
Cascade Premium Light and Somersby  
Apple Cider

Soft Drinks, Mineral Water and  
Orange Juice

### INCLUSIONS

- Long red carpet at the Queen Street entrance (weather permitting)
- Room hire for 5 hours commencing with pre-reception drinks and canapés for guests on the Riverside Terrace (weather permitting) followed by the reception dinner
- Skirted head table, cake table and gift table
- Silver candlesticks for the head table
- Silver cake stand and knife

- Table top stand and two LED tea light votives per guest table
- Floral arrangement per guest table
- White or Gold Tiffany chairs
- Lectern and microphone
- Dance floor
- Two personalised menus per guest table
- Wedding cake cut and served on platters per table
- A senior waiter dedicated to the head table

Should you wish to upgrade  
your beverage package -

**ADD \$10 PP** for the **PREMIUM**

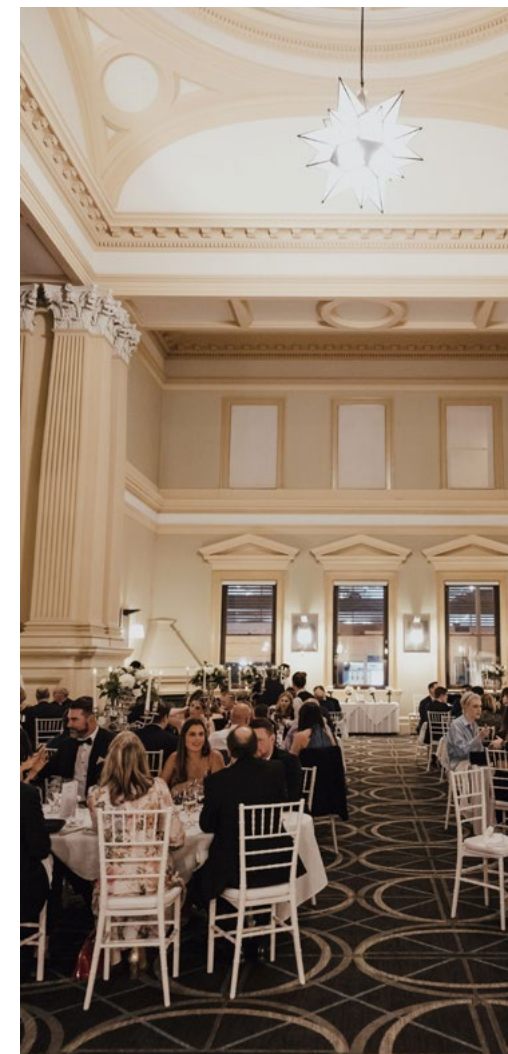
**ADD \$20 PP** for the **DELUXE**

**ADD \$50 PP** for the **PRESTIGE**

Alternate placing attracts a  
surcharge of **\$4 PP** per course  
or **\$10 PP** for 3 courses

**ADD \$20 PP** for a **DESSERT BUFFET**  
or **CHEESE STATION**

*Prices are inclusive of GST*





## Grandeur Reception

Grandeur Reception  
Package is \$270 per  
guest

*(Minimum spends apply)*

### DESIGN YOUR OWN MENU FROM THE SELECTIONS PROVIDED...

Pre-reception drinks served with  
three canapés

Three course dinner (alternate drop  
menu)

Coffee and tea served with chocolates

### FIVE HOUR CUSTOMS HOUSE DELUXE BEVERAGE PACKAGE:-

Bianca Vigna Prosecco

Rameau D'or Petit Amour Rosé

Red Claw Chardonnay

Red Claw Pinot Noir

St Hallett Garden of Eden Shiraz

Asahi, Stone & Wood Pacific Ale,

Asahi Soukai 3.5 and Cascade Premium  
Light

Somersby Apple Cider

Soft Drinks, Mineral Water and  
Orange Juice

### INCLUSIONS

- Long red carpet at the Queen Street entrance (weather permitting)
- Champagne for the wedding party for pre-reception drinks

- Room hire for 5 hours commencing with pre-reception drinks and canapés for guests on the Riverside Terrace (weather permitting) followed by the reception dinner
- Skirted head table, cake table and gift table
- Silver cake stand and knife
- Silver candlesticks for the head table
- Table top stand and two LED tea light votives for each guest table
- Floral arrangement for each guest table
- White or Gold Tiffany chairs
- Lectern and microphone
- Dance floor
- Two personalised menus per guest table
- Alternate placings for the full menu
- Wedding cake cut and served on platters per table
- A senior waiter dedicated to the head table

Should you wish to upgrade your  
beverage package -

**ADD \$30 PP for the PRESTIGE  
FEATURING TAITTINGER CUVÉE  
PRESTIGE BRUT**



CHAMPAGNE  
**TAITTINGER**  
*Reims*

**ADD \$20 PP for a DESSERT BUFFET OR  
CHEESE STATION**

*Prices are inclusive of GST*

## Lustre is Luxury Reception *(Minimum numbers apply)*

Lustre is Luxury  
Package is \$280 per  
guest

*(Minimum spends apply)  
(Long Room and River Room only)*

### DESIGN YOUR OWN MENU FROM THE SELECTIONS PROVIDED...

Pre-reception drinks served with  
three canapés

Three course dinner (set menu)

Coffee and tea served with chocolates

### FIVE HOUR CUSTOMS HOUSE BEVERAGE PACKAGE:-

Até Sparkling Brut

Até Pinot Grigio

Até Cabernet Sauvignon

Great Northern Original, Asahi Soukai  
3.5, Cascade Premium Light and  
Somersby Apple Cider

Soft Drinks, Mineral Water and  
Orange Juice

### INCLUSIONS

- Charger plates
- White or Gold Tiffany chairs
- Deluxe satin guest tablecloths
- Deluxe chiffon head table and cake table dressing
- Head table decoration with florals and votive candle holders
- Your choice of centrepiece with a large floral arrangement and votive candle holders per guest table
- Long red carpet (weather permitting)
- Room hire for 5 hours commencing

with pre-reception drinks and  
canapés for guests on the Riverside  
Terrace (weather permitting)  
followed by the reception dinner

- Lectern and microphone
- Dance floor
- Skirted gift table
- Two personalised menus per guest table
- Wedding cake cut and served on platters per table
- A senior waiter dedicated to the head table

Should you wish to upgrade  
your beverage package -

**ADD \$10 PP** for the **PREMIUM**

**ADD \$20 PP** for the **DELUXE**

**ADD \$50 PP** for the **PRESTIGE**

Alternate placing attracts a  
surcharge of **\$4 PP** per course or  
**\$10 PP** for 3 courses

*Prices are inclusive of GST*





## Canapé Selections

Choose your canapés from the lists below...

### COLD CANAPÉS

Oyster in the shell (GF) (DF)

Fresh Queensland prawn with lime and lemongrass aioli (GF) (DF)

Moreton Bay bug, curried mango mayo, crispy wonton (DF)

Steak tartare, bean crisp, smoked yolk, potato frites

Cured kingfish, smoked sour cream, orange, dill, on rye

Mini Queensland sand crab, celery, Kewpie mayo, bun (DF)

Smoked salmon on blinis with sour cream and salmon pearls

Ocean trout, toasted brioche, pickled onions, dill

Scallop ceviche, papaya, pork crackle dust, on a spoon (GF) (DF)

Mini vol au vent, smoked salmon mousse, asparagus, preserved lemon (DF)

Duck liver parfait, flaky pastry, port wine gel

Five spiced duck, hoisin mayo, chives, sesame seeds, crispy wonton (DF)

Duck rilette, mandarin, toasted macadamia, crostini

Grilled lamb fillet, yoghurt, olive, bruschetta

Rare beef, mustard, crispy shallot, micro parsley, on a spoon (GF) (DF)

Pea & mint bruschetta, labneh, preserved lemon crumb, crostini (V)

Goat's cheese, fig and beetroot relish tart (V)

Moroccan hummus, zucchini and roasted capsicum tart, harissa yoghurt (V)

Baby caponata, goat cheese, crouton (V)

Smoky eggplant and pine nut peppered tart with yoghurt and black olive (V) (GF)



## Canapé Selections

### WARM CANAPÉS

Noosa crab cakes, sauce gribiche, watercress

Moreton Bay bug mornay, pancetta crumb, tart

Quail breast wrapped with sage and prosciutto (GF) (DF)

Steamed mini beef brisket buns (DF)

Confit duck and butternut pumpkin tart

Duck spring roll, XO sauce (DF)

Mini lamb kofta with spiced yoghurt (GF)

12 hour braised lamb shoulder, hummus and parsley tart

Confit pork belly, ginger chilli caramel, coriander (GF) (DF)

Pork belly, enoki mushrooms, Kimchi miso (GF) (DF)

Karaage chicken, Japanese pickles, kewpie, furikake, charcoal bun

Brisket, mac + cheese croquette, smoked chipotle, aioli

Beef and burgundy pie, green pea, mash, relish

Baked ricotta and pancetta tarts

Chickpea falafel, pumpkin hummus, coconut labneh (V)

Mushroom, thyme and black truffle tart (V)

Asparagus and goat's cheese tart (V)

Sweet corn fritters with spiced tomato salsa (V) (GF) (DF)

Mini savoury tart filled with leeks, Gruyere, roasted cherry tomato, baby chervil (V) (GF)

Pumpkin + Provolone arancini, pepita pesto, aioli (V)





## Canapé Selections

Selection for the Cocktail Reception Package and to provide additional catering for your guests....

### SWEET CANAPÉS

Chefs assorted selection

#### \$5 PER PIECE

Lemon citrus tartlet

Salted chocolate tart

Crème brûlée tart

Chocolate and raspberry cup (GF)

### SUBSTANTIAL CANAPÉS

#### \$8 PER PIECE

Flathead taco, bush tomato salsa, guacamole, finger lime

Wagyu slider, Swiss cheese, house pickles, sobrasada mayo

Chicken Karaage slider, pickled vegetables, Sriracha mayo (DF)

Tempura king prawn sliders, baby gem, Jalapeno, avocado ranch

Grilled mushroom slider, comté cheese, spinach, bell pepper pesto

Marinated haloumi shish kebab, zucchini, piquillo pepper, sumac yoghurt (V)

Mini plant-based cheese burger, pickles, mustard, sauce (V)

### HOT FORK DISHES

#### \$14 EACH

Buffalo burrata, marinated tomatoes, garlic crumb, basil oil

Flame grilled salmon, ponzu, edamame, wakame, black sesame, rice

Salt and pepper calamari, Asian slaw, ginger and wasabi dressing

Butter chicken, basmati, mint yoghurt, garlic naan

Moroccan spiced lamb, tagine couscous, spiced yoghurt

12 hour slow roasted lamb shoulder, cauliflower purée, salsa verde (GF)

Mexican pulled pork, pinto beans, avocado, sour cream, jalapenos, crisp corn tortilla

Beef cheeks, truffle mash, gremolata (GF)

Potato gnocchi, roasted mushrooms, truffle Parmesan cream, parsley (V)



## Menu Selections (Available for a minimum of 30 persons)

ALTERNATE PLACING ATTRACTS A SURCHARGE OF \$4PP PER COURSE OR \$10PP FOR 3 COURSES

A freshly baked bread roll and butter is included with your menu selection

### COLD ENTRÉES

Kingfish ceviche, pomelo, avocado, coriander, crispy potato **(GF)** **(DF)**

Yellowfin tuna carpaccio, fennel and grapefruit salad, dill mayonnaise, pancetta crumb **(GF)**

Moreton Bay bug, green gazpacho, avocado, cucumber, radish, citrus cream **(GF)**

Spanner crab, celery, egg yolk, baby gem, almond **(GF)**

Queensland prawn, spiced avocado, lime aioli, finger lime, coriander **(GF)** **(DF)**

Seared tuna, edamame, brown rice, pickled radish, sesame soy **(GF)**

Vitello tonnato, Veal, tuna mayonnaise, capers, wild rocket, Parmesan **(GF)**

Smoked duck breast, pear and apple salad, toasted walnuts **(GF)**

San Daniele prosciutto, slow roasted tomato, buffalo mozzarella, fennel and kale **(GF)**

Pumpkin terrine, goat curd raita, toasted seeds, honey vinaigrette **(V)**

Burrata, heirloom tomatoes, basil, crispy kale, capers, olive crumb **(V)** **(GF)**

### WARM ENTRÉES

Confit salmon, charred sugarloaf, pickled ginger, curry leaves **(GF)**

Seared scallops, lemon risotto, fennel, peas, asparagus, vin jaune **(GF)**

Quinoa crusted king prawns, chorizo, green olive salsa, avocado, watercress **(GF)** **(DF)**

Quail breast, grilled lettuce, peas, pancetta, smoked corn, jus **(GF)** **(DF)**

Crispy pork cheek, caramelised cauliflower, radish, watercress

Confit pork, pork rilette, cauliflower puree, sorrel, braised onion, jus

Glazed lamb belly, eggplant, smoked yoghurt, chimichurri **(GF)**

Baked zucchini tart, cipollini onion, pine nut, ricotta, soft herbs, balsamic **(V)**

Potato gnocchi, pumpkin, pine nut, sage, beurre noisette **(V)** **(GF)**

Mushroom tarte tatin, onion caramel, soft herbs, crème fraîche **(V)**

Roast vegetable cannelloni, red pepper purée, almond fetta, zucchini **(VG)**





## Menu Selections *(Available for a minimum of 30 persons)*

### MAIN COURSES

#### FROM THE FARM

Oven roasted chicken breast, smoky eggplant purée, asparagus and tomato couscous, harissa yoghurt, preserved lemon salsa verde

Roasted chicken breast, sweet corn, kale, smoked pancetta, truffle jus **(GF)**

Confit chicken maryland, sobrasada croquette, asparagus, wild mushroom and leek ragout

Peppered duck breast, cauliflower purée, shiitake mushrooms, broad beans, redcurrant jus **(GF)**

Chocolate and dukka rubbed lamb rump, beetroot hummus, heirloom tomatoes, crispy chickpeas

Lamb loin, eggplant puree, skordalia, charred vegetables, smoked yoghurt, gremolata **(GF)**

Lamb rump, Parmesan gnocchi, tomato, olive, capsicum, zucchini, rosemary jus

Prosciutto wrapped pork, truffled mash, olive and vegetable ratatouille, fried sage **(GF)**

Pork belly, king prawn, parsnip puree, spiced apple, kale, calvados jus **(GF)**

Grilled sirloin, bacon, potato fondant, roast pepper purée, asparagus, spinach, jus

Eye fillet, mushroom ragout, caramelised cauliflower, spinach puree, red wine jus

Eye fillet, mac and cheese croquette, caramelised onion, bitter greens, jus

Beef short rib, smoked cheese croquette, bitter greens, braised red cabbage, glazed shallot

#### FROM THE SEA

Barramundi, gem lettuce, peas, broad beans, sunflower seeds, preserved lemon **(GF)**

Pan fried barramundi, pine nut mash, bok choy, capsicum coulis, preserved lemon gremolata **(GF)**

Roasted kingfish, cream corn, sautéed snow pea tendrils, crispy potato, citrus oil

Spencer Gulf kingfish, sand crab filled zucchini flower, salt and vinegar silverbeet, lemon butter

Grilled fillet of ocean trout, potato croquette, scorched leek, crab velouté, watercress

Crispy skin salmon, kohlrabi remoulade, green beans, watercress, beurre blanc **(GF)**

Miso glazed salmon, carrot and ginger puree, warm edamame salad, roasted sesame

#### FROM THE FIELD

Nicola potato gnocchi, trio of mushrooms, spinach, truffle cream, garlic crumbs **(V)**

Roasted pumpkin risotto, asparagus, ricotta, pine nuts **(GF) (V)**

Marinated baby eggplant, sweet potato croquette, pea purée, caponata, goat curd **(V)**

## Menu Selections (Available for a minimum of 30 persons)

### DESSERTS

Soft centred chocolate fondant, chocolate crunch, coffee infused anglaise, vanilla bean ice cream

Individual chocolate and raspberry bomb, raspberry ripple sauce, pistachio

Customs house crème brûlée, chilled caramelised orange, Grand Marnier cream, macadamia **(GF)**

Peanut butter parfit, chocolate soil, dulce de leche, banana, candied peanuts

Lime curd tart, mojito jelly, meringue, white chocolate, calamansi

French vanilla cheesecake, strawberry yoghurt creméux, strawberry gel, basil

Belgian chocolate tart, ginger caramel, candied hazelnuts, vanilla mascarpone

Passionfruit pavlova roulade, raspberry and rhubarb consommé, double cream

French and Australian cheese platter served with toasted walnut bread, lavosh, fig and nut log

### CHILDREN'S MEALS

*(Please select one item for main course and one item for dessert from the following options)*

#### MAIN COURSE

Chicken breast nuggets with chips and fresh green salad

OR

Crumbed fish pieces with chips and fresh green salad

#### DESSERT

Ice cream sundae – vanilla ice cream with chocolate sauce and strawberries

OR

Warm chocolate brownie – vanilla ice cream with chocolate sauce





## Beverage Packages

A choice of four packages, which includes your pre-dinner drinks, is available for your wedding reception.



### CH BEVERAGE PACKAGE

Até Sparkling Brut

Até Pinot Grigio

Até Cabernet Sauvignon

Great Northern Original, Asahi Soukai  
3.5 and Cascade Premium Light

Somersby Apple Cider

Soft Drinks, Mineral Water  
and Orange Juice



### PREMIUM BEVERAGE PACKAGE

Veuve Ambal Blanc de Blancs Brut NV

Cloud Street Pinot Grigio

Credaro Five Tales Shiraz

Ashai, Asahi Soukai 3.5 and  
Cascade Premium Light

Somersby Apple Cider

Soft Drinks, Mineral Water  
and Orange Juice



### DELUXE BEVERAGE PACKAGE

Bianca Vigna Prosecco

Rameau D'or Petit Amour Rosé

Red Claw Chardonnay

Red Claw Pinot Noir

St Hallett Garden of Eden Shiraz

Asahi, Stone & Wood Pacific Ale,  
Asahi Soukai 3.5 and Cascade  
Premium Light

Somersby Apple Cider

Soft Drinks, Mineral Water  
and Orange Juice



### PRESTIGE BEVERAGE PACKAGE

Taittinger Cuvee Prestige Brut

Craggy Range Marlborough  
Sauvignon Blanc

Shaw & Smith M3 Chardonnay

Craggy Range Martinborough  
Pinot Noir

Henschke Keyneton Euphonium

Asahi, Stone & Wood Pacific Ale, Asahi  
Soukai 3.5 and Cascade Premium Light

Somersby Apple Cider

Soft Drinks, Mineral Water  
and Orange Juice

#### BEVERAGE PACKAGE UPGRADE

- Arrival speciality cocktail **ADD \$15 PER PERSON**
- Include house spirits to your package **ADD \$13 PER PERSON PER HOUR**  
(MINIMUM OF 3 HOURS)

## Wedding Information

### TIFFANY CHAIRS

Tiffany chairs are included in most packages or can be arranged at an additional cost. Please contact your Event Coordinator for colours and availability.

### LINEN

White linen tablecloths and white linen serviettes are provided. Black linen is also available, please check with your Event Coordinator for availability.

### TABLE TOP STANDS

White stands for the guest tables are included in Elegance and Grandeur receptions. The stands are round in shape measuring 80cm in height with a central arrangement of seasonal white flowers and foliage placed on top.

Also included are two LED tea light candle votives per table. If you wish to have additional LED tea lights, a maximum of 4 tea lights per table applies. The cost is \$2.00 per additional tea light.

Clients will be charged for any LED candles removed from the premises on the evening.

Due to our heritage policy, Customs House will only allow LED candles and tea lights to be used in all our reception rooms.

### TABLES

Tables are oval in shape and seat a minimum of 8 persons and a maximum of 10 persons. A maximum of 8 guests per table applies when charger plates are used.

Additional charges will apply if your guest table configuration falls below an average of 8 guests per table. Please consult with your Event Coordinator when planning your guest table allocations.

A clothed and skirted cake table is provided with silver cake stand and knife. A clothed and skirted gift table is provided.

### EVENT COORDINATOR

A personal Event Coordinator will be allocated to your wedding reception after confirmation. Your coordinator will liaise with you as necessary in the lead up to your reception and arrange a meeting with you approximately 6 weeks prior to the wedding to confirm all arrangements. A Banquets Supervisor is then allocated to execute your reception in accordance with your signed event manifest.

### FLOOR PLAN

A plan of The Long Room and River Room is included for your information.

### PRE-RECEPTION DRINKS

For wedding receptions in The Long Room we suggest you allow 30 to 40 minutes for pre-reception drinks and canapés and 15 to 20 minutes for guests to move upstairs into the reception room. The Riverside Terrace is only reserved for receptions greater than 60 guests and must be vacated by 6.15pm.

The wedding party may arrive to Customs House for photos up to 45 minutes prior to your confirmed guest arrival time.

### SPECIAL DIETS/VEGETARIAN MEALS

We will be happy to cater for guests who are vegetarian or who have special dietary requirements. Please speak with your Event Coordinator as prior notice is essential.

### CHILDREN'S MEALS

Children aged between 3 years and 10 years will enjoy all the inclusions of your wedding package plus a 2 course menu with soft drinks and orange juice throughout the reception at \$60 per child or \$95 per child when booking the Lustre is Luxury package. Children under 3 years are free of charge.

### SUPPLIER MEALS

A hot plated main meal from your menu plus soft drinks and juices can be supplied at \$50 per person.



## Wedding Information

### WEDDING CAKE

All wedding cakes must be made by a supplier with food business licence.

Our chef will be happy to cut your wedding cake into finger slices and place on platters served to each guest table with tea and coffee.

Our kitchen staff will be pleased to place your wedding cake into bags or assembled boxes supplied by you at no additional cost.

Should you wish to have your wedding cake served as a dessert with berry coulis and cream, the price of your wedding package will be reduced by \$5.00 per person (applicable for Elegance, Grandeur and Lustre is Luxury receptions only).

### PUBLIC HOLIDAYS

Customs House is closed on public holidays.

### CAR PARKING

NO PARKING on site except for one disabled car parking space (be to arranged prior with your Event Coordinator).

Limited access is provided to off load equipment and supplies required for functions.

### PARKING IS AVAILABLE AT:

[Wilson's Parking – Riverside Centre, 123 Eagle Street, Brisbane.](#)

The Riverside Centre car park has two entries on Eagle Street. The northern entry is near Pig N Whistle. The southern entry is via the left hand lane under Jade Buddha.

Simply have your parking ticket validated by Customs House to enjoy the discounted rate. All parking tickets must be validated at Customs House to receive the discounted rates.

### DISABLED ACCESS

A car parking space on the Riverside Terrace can be made available for disabled guests.

Wheelchair access to the building is via the Riverside Terrace centre doors. A lift operates in the building providing access to the Queen Street and Mezzanine levels.

A disabled toilet is located on the River level of the building.

### ACCOMMODATION

A number of hotels are located in the immediate area. We recommend the following hotels:

#### Sofitel Brisbane

Ph: (07) 3835 3535

Please email [H5992@sofitel.com](mailto:H5992@sofitel.com) for accommodation enquiries.

*(All wedding guest reservations include overnight accommodation in a King Superior Room with breakfast for two)\**

### Crystalbrook Vincent

Ph: (07) 3515 0700

Please visit

[www.crystalbrookcollection.com/vincent](http://www.crystalbrookcollection.com/vincent)

and click 'Book Now'. Once travel dates have been selected, please quote "CUSTOMS" as the Promo Code to obtain your discounted rates.\*

*\*Subject to availability, conditions apply.*

### Brisbane Marriott

Ph: (07) 3303 8000

[brisbane.reservations@marriott.com](mailto:brisbane.reservations@marriott.com)

Please visit

[Customs House Accommodation Booking](#)

and a discount will automatically apply to your selected accommodation.\*

*\*Subject to availability.*

## Terms & Conditions

### 1. CONFIRMATION OF BOOKING/ DEPOSIT

Tentative holds will be held for a maximum of 5 days ONLY. A deposit of \$3,000 together with a signed Event Agreement and credit card details is required to confirm your hold. If the deposit is not received within the 5 days, the hold will be cancelled and the date will be released.

A further payment of 25% of the total estimated expenditure is required 120 days prior to your reception with the final balance due five (5) working days prior to the reception.

### 2. FINAL DETAILS

To ensure a smooth and successful reception, all details relating to schedule, menus, beverages, room set up and audiovisual requirements are required at least 6 weeks prior to your reception. All additional requests received after this time may not be able to be accommodated.

### 3. CONFIRMED NUMBERS

To assist with ordering and staffing, minimum guaranteed numbers are required 5 working days (Monday-Friday) prior to the date on which the function commences. This is the minimum number of guests that will be catered and charged for. Increases can be submitted up to 3 working days prior to the event

### 4. LONG ROOM - MINIMUM SPEND

A minimum spend of **\$18,000** is required for food, beverage, and room hire in The Long Room on a Saturday evening. Minimum spends of **\$15,000** also apply to Friday and Sunday evenings. The minimum spend when a wet weather ceremony booking is made is **\$25,000**.

Days that fall before a public holiday will incur the same minimum spend as a Saturday evening.

### 5. RIVER ROOM - MINIMUM SPEND

A minimum spend of **\$12,000** is required

for food, beverage, and room hire in The River Room on a Saturday evening. Minimum spends of **\$9,000** also apply to Friday and Sunday evenings.

Days that fall before a public holiday will incur the same minimum spend as a Saturday evening.

### 6. RESTAURANT - MINIMUM SPEND

A minimum spend of **\$7,000** is required for food, beverage, and room hire on a Sunday evening. Days that fall before a public holiday will incur a **\$9,000** minimum spend

### 7. CANCELLATION POLICY

**Should you need to cancel your reception the following conditions apply:-**

Notification of cancellation **MUST** be in writing.

**Notice of more than 120 days** - full deposit is refunded provided the room is rebooked and a deposit paid.

**Notice of 60 to 120 days** - 50% of monies is retained by Customs House, 50% of monies is refunded provided the room is rebooked and a deposit paid.

**Notice of 7 to 60 days** - all monies are retained by Customs House.

**Notice of less than 7 days** - all monies are retained by Customs House plus you will be charged for 75% of catering costs and room hire associated with your reception.

### 8. POSTPONEMENT POLICY

**Should you need to postpone your reception the following conditions will apply:-**

Notification of postponement **MUST** be in writing.

**Notice of 120 days or more from first day of your reception** - 50% of the deposit will be retained by Customs House and a new contract will be issued, subject to availability.



## Terms & Conditions

**Notice of 60 to 120 days prior to the first day of your reception** – 50% of all monies will be retained by Customs House and a new contract will be issued, subject to availability.

**Notice of 7 to 60 days prior to the first day of your reception** – due to costs incurred at this stage, all monies received will be retained and a new contract will be issued, subject to availability.

**Notice of less than 7 days** – all monies are retained by Customs House plus you will be charged for 75% of catering costs and room hire associated with your reception. A new contract will be issued, subject to availability.

### 9. CHANGE OF CIRCUMSTANCE

Whilst every reasonable effort will be made to ensure that your reception will proceed on the date you have nominated, we reserve the right to cancel your reception due to a change in circumstances/unforeseen Act of God

which may be within or outside our control. As soon as we become aware of any such change in circumstances, we will notify you that your reception is cancelled and we will refund your deposit in full. Your damages in respect to any cancellation are limited to the amount of the deposit and you have no further claim against us for any further damages or loss that you may suffer as a consequence of the cancellation.

### 10. PAYMENT

Prepayment of your total account is required five (5) working days prior to your reception.

### 11. SURCHARGES

**Reception Duration:** Five hour wedding receptions held in The Long Room may be extended by one hour (maximum).

- **One hour extension - \$20 per person including beverages**
- **Half hour extension - \$10 per person including beverages**

Please note that Customs House does not offer wedding receptions in excess of 6 hours duration. Evening receptions must conclude by midnight.

Additional charges will apply if your guest table configuration falls below an average of 8 guests per table.

### 12. DURATION

The duration of the wedding reception cannot be extended on the evening.

### 13. PRICES

**(PRICES ARE INCLUSIVE OF GST)**

Prices in this compendium are applicable for wedding receptions held from **1 January 2024 - 31 December 2024** and are inclusive of GST.

### 14. MENUS/BEVERAGES

Menus and beverage packages are subject to change without notice. Please note, menu tastings are not available.

### 15. NOISE RESTRICTIONS

As Customs House is adjacent to residential apartments, noise restrictions are applicable as specified on our liquor licence. Amplified music/noise is **NOT** permitted in any outdoor area.

All entertainment in every form must be discussed with your Event Co-ordinator and approved by the Director prior to your reception. Management reserves the right to refuse approval of entertainment in any form prior to your reception if it does not conform to the guidelines required by Customs House.

### 16. RIVERSIDE TERRACE

Long Room wedding receptions must vacate the Riverside Terrace by 6:15pm.

A marquee is installed on the Riverside Terrace during the months of November and December and when deemed necessary by the management of Customs House.

## Event Terms & Conditions

### 17. LIQUOR LICENCE/ALCOHOL SERVICE

Customs House operates under the terms and conditions of its Commercial Special Facility Licence. In accordance with the Liquor Act, responsible service of alcohol is practised at Customs House. Alcohol will not be served to guests under the age of 18 years or to intoxicated guests. Management reserves the right to request proof of age identification for any reception guest. Customs House is licensed until 12.00 midnight.

### 18. SMOKING POLICY

Customs House is a non-smoking venue. Should guests wish to smoke, they must move outside the grounds. All food and beverages are to remain on the property.

### 19. PERSONAL EFFECTS

You and your guests are strictly liable and responsible for any items, equipment or personal effects brought into or left at Customs House. Customs House will

not be liable for damage, loss or theft sustained by you or your guests before, during or after your event, except where such damage, loss or theft is due to Customs House's negligence.

### 20. INDEMNITY AND LIABILITY

The Client indemnifies the University from all losses, claims, actions, demands, proceedings, damages, costs charges and expenses (including consequential damages or losses) in respect of or in relation to the death of or injury to, or illness of any person or loss of, or damage to property to the extent that such loss or damage is caused by the negligent or wilful act or omission of the Client or its employees or agents in relation to the performance of this agreement.

### 21. COMPLIANCE

Clients are responsible for the orderly behaviour of their guests. Customs House reserves the right to intervene where deemed necessary.

### 22. BREAKAGES

Clients are financially liable for any damage sustained to Customs House by the action of their guests or outside contractors. All breakages and damages will be charged to the client in full.

### 23. DELIVERY & COLLECTION OF GOODS

A serious lack of storage in our heritage building necessitates delivery of goods on the same day as your event. All items delivered to Customs House must be clearly identified and have a return address. Please speak with your Event Coordinator for a delivery template. Items must be removed on completion of your event. The delivery of goods to Customs House is at your own risk and liability. Customs House will not be liable for damage, loss or theft of your goods before, during or after your event.

### 24. HERITAGE RESTRICTIONS

Due to the heritage nature of Customs

House certain restrictions are applicable:-

- No items are to be pinned, glued, taped or attached in any way to the walls, floors or ceilings.
- The use of helium balloons, rice, bubbles, confetti, sparklers and indoor fireworks is prohibited.
- Should you wish to use white or cream fresh rose petals for a ceremony at the Riverside Terrace (with approval from your Event Coordinator) a \$200 cleaning fee applies.
- Due to the limited facilities in our heritage building, we are unable to offer guests a choice menu in any course, and we are unable to offer menu tastings.
- LED candles and tealights ONLY.
- 'Dancing on a cloud' effect may be used with prior approval by your Event Coordinator. Dry ice only is permitted and a \$500 isolation fee applies.

*Prices valid 1 January 2024 - 31 December 2024  
Prices are inclusive of GST*

# Wedding Specialists

## PHOTOGRAPHERS

### Studio Impressions

Marcus Bell, Master of Photography - the happiness, love and pure joy expressed in a look, a touch, a smile.

Ph: (07) 3832 0444

[www.studioimpressions.com.au](http://www.studioimpressions.com.au)

### Puremotion

Alex Huang - a unique artistic approach portrayed in his highly emotive imagery.

Ph: (07) 3040 6610

[www.puremotion.com.au](http://www.puremotion.com.au)

## PHOTOBOOTH

### The Photo Booth Guys

Australia's most creative photo booth hire, audio guest books and custom solutions.

Ph: 1800 259 678

[www.photobooth.co](http://www.photobooth.co)

## THEMING & STYLING

### Celebrating in Style

Unique styling solutions that capture your vision and spirit of your special day.

M: 0407 627 352

[www.celebratinginstyle.com.au](http://www.celebratinginstyle.com.au)

### Valiant Events

Australia's leading furniture hire & styling specialists. Inspiring unforgettable events.

Ph: 3859 8500

[www.valiant.com.au](http://www.valiant.com.au)

### Event Letters

Queensland's original and premium provider of lifesize light-up letters, numbers, symbols and more.

M: 0430 369 367

[www.eventletters.com.au](http://www.eventletters.com.au)

### Staging Creations

Queensland's premier stage and dance floor construction and hire specialist.

M: 0400 198 367

[www.stagingcreations.com.au](http://www.stagingcreations.com.au)

## FLOWERS & BOUQUETS

### Perrotts Florists

Perrotts Florists is Brisbane's most respected name in flowers and horticulture.

Ph: (07) 3252 7877

[www.perrotts.com.au](http://www.perrotts.com.au)

### Bouquet Boutique

Enhancing spaces through cutting-edge floral design.

Ph: (07) 3254 1066

[www.bouquetboutique.com.au](http://www.bouquetboutique.com.au)

### Blooms by Celebrating in Style

Creating beautiful, premium quality silk floral arrangements.

M: 0407 627 352

[www.bloomsbycelebratinginstyle.com.au](http://www.bloomsbycelebratinginstyle.com.au)

## ENTERTAINMENT

### G&M Event Group

DJs + MCs + Event Lighting + AV & Production.

Ph: 1300 736 233

[www.gmeventgroup.com.au](http://www.gmeventgroup.com.au)

### Rush Entertainment

Outstanding entertainment for your reception.

M: 0413 162 447

[www.rushentertainment.com.au](http://www.rushentertainment.com.au)

### Baker Boys Band

High energy live music, playing all your favourite songs.

M: 0438 301 313

[www.bakerboysband.com.au](http://www.bakerboysband.com.au)

### Hamilton Band

For the best live entertainment at your next event.

M: 0450 428 704

[www.hamiltonband.com.au](http://www.hamiltonband.com.au)

### Lauren Bradnam Violinist

A talented violinist to add a touch of elegance to your wedding day.

M: 0434 215 200

[www.laurenbradnamviolinist.com.au](http://www.laurenbradnamviolinist.com.au)



# Wedding Specialists

## MARRIAGE CELEBRANTS

### Lorraine Dyer - Remember That Moment

Ceremonies and special occasions that will leave you with memories that will last forever.

M: 0467 641 006

[www.rememberthatmoment.com.au](http://www.rememberthatmoment.com.au)

### Jac Moore - Moore Celebrations

Bespoke ceremonies planned by a passionate, experienced, enthusiastic celebrant.

M: 0432 205 562

[www.moorecelebrations.com.au](http://www.moorecelebrations.com.au)

## TRANSPORT

### Our Wedding Cars

Classic, vintage and modern wedding car hire.

Ph: 07 3299 1165

[www.ourweddingcars.com.au](http://www.ourweddingcars.com.au)

## HAIR & MAKE UP

### Bella Brides

A highly-skilled, professional team using high end makeup products to give you the best results for your wedding day.

M: 0416 591 691

[www.bellabrides.com.au](http://www.bellabrides.com.au)

## WEDDING CAKES

### The Sweet Society Co.

Custom designed wedding and special event cakes.

Ph: (07) 3160 8149

[www.thesweetsocietyco.com.au](http://www.thesweetsocietyco.com.au)

### Frosted Indulgence

Bespoke wedding cakes, special occasion cakes, cookies and cupcakes.

M: 0404 867 749

[www.frostedindulgence.com.au](http://www.frostedindulgence.com.au)

## LIGHTING & AV SUPPORT

### Select Audio Visual

A team of local professionals, geared to perform to ensure that every event shines.

Ph: (07) 3391 4100

[www.selectaudiovisual.com.au](http://www.selectaudiovisual.com.au)

## BRIDAL GOWNS

### Darb Bridal Couture

Designer and owner Brad Webb is the master of couture in Australia.

Ph: (07) 3221 9770

[www.darbbridalcouture.com.au](http://www.darbbridalcouture.com.au)

### George Wu

Well known for his impeccable attention to detail and elegant designs.

Ph: (07) 3422 1100

[www.georgewu.com.au](http://www.georgewu.com.au)

### Bloom Brisbane Bridal

Brisbane's newest Bridal Boutique.

Ph: (07) 3038 1040

[www.bloomaustralia.com](http://www.bloomaustralia.com)

## TAILOR

### Wil Valor

The perfect suit, shirt & tie for your special day.

Ph: 1300 309 272

[www.wilvalor.com.au](http://www.wilvalor.com.au)

## WEDDING INVITATIONS

### Invitation Station

Cara Marie Designs - unforgettably unique invitations.

Ph: (07) 3343 6968

[www.invitationstation.net](http://www.invitationstation.net)

### Sage by Annalise

Custom wedding & event stationery and styling.

M: 001 957 647

[www.sagebyannalise.com.au](http://www.sagebyannalise.com.au)

### Laura Elizabeth Design

Unforgettable wedding stationery and signage.

M: 0423 551 041

[www.lauraelizabethdesign.net](http://www.lauraelizabethdesign.net)

### Yesterday Creative

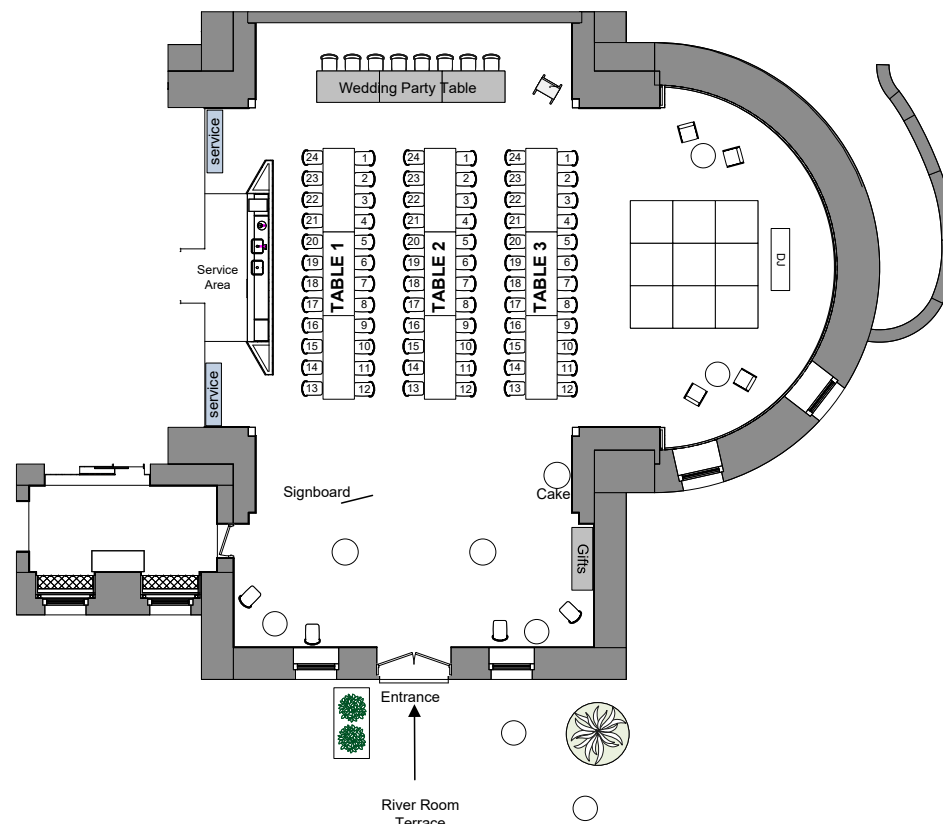
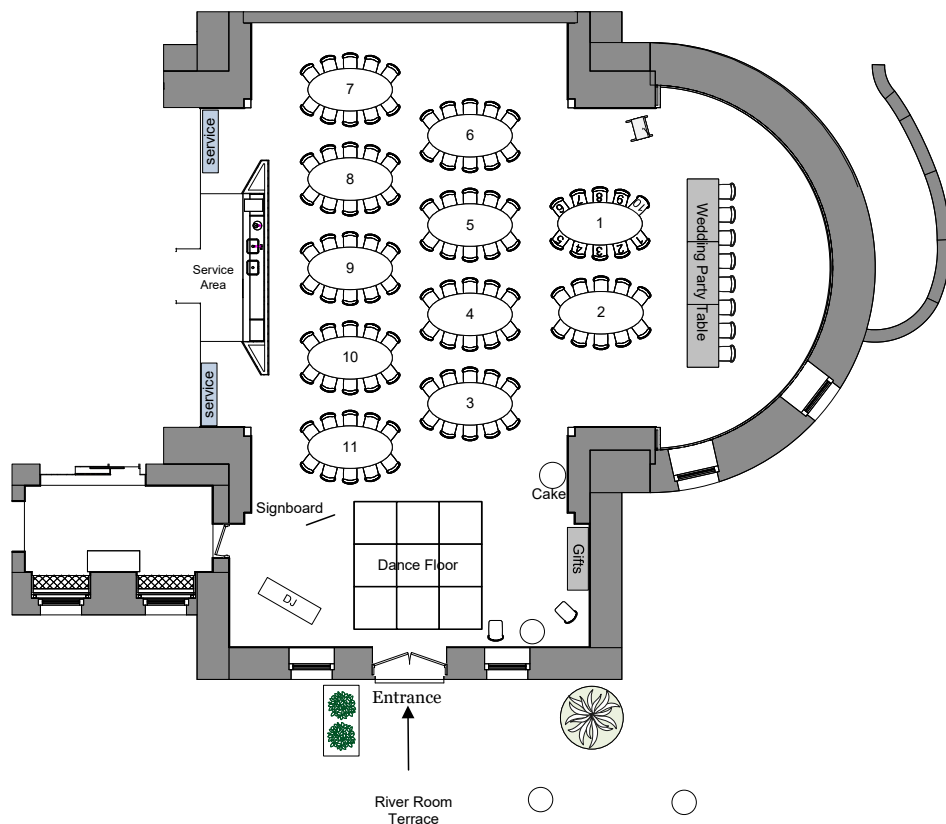
Uniquely crafted event stationery for beautifully memorable occasions.

Ph: (07) 3189 1528

[www.yesterdaycreative.com](http://www.yesterdaycreative.com)

## Wedding Floor Plans

### THE RIVER ROOM



# Wedding Floor Plans

## THE LONG ROOM

